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Regd Post

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Air HQ/99799/2/8/DAV

08 Mar 19

HQ WAC IAF }  
HQ SWAC IAF }  
HQ EAC IAF } (SO ECHS)  
HQ CAC IAF }  
HQ SAC IAF }  
HQ TC IAF }  
HQ MC IAF }

REQUEST FOR FORGET PASSWORD FOR  
ONLINE SMART CARD APPLICATIONS

1. Central Org ECHS vide their letter No. B/49711-New Smart Card/AG/ECHS dated 25 Feb 119 has intimated that All ESMs/Primary beneficiaries have to apply for new 64 KB ECHS Smart Cards through Online Application. This online application contains sensitive information and due to security reasons, it is password protected. The individuals can create their new passwords in the event if they forget their passwords, using their registered e-mail or by answering the two security questions, answers for which, they had already provided while filing the online application.

2. Now a number of individuals are requesting for resetting their password as they have forgotten their password and also answers to the security questions. This information is also being asked for collectively by few associations/individuals on behalf of a group of ESM/primary beneficiaries. To tide over this problem who have forgotten or lost their password as well as security answers the following action is recommended:-

(a) ESM / Primary Beneficiary to send E-mail with subject **FORGET PASSWORD** to e-mail id [jditechs-mod@nic.in](mailto:jditechs-mod@nic.in).

(b) The e-mail is to be forwarded from the registered e-mail ID of ESM / Primary Beneficiary.

(c) In case ESM/Primary Beneficiary is not having e-mail ID then an **application duly signed by the ESM** is to be forwarded along with **copy of PPO** through any other e-mail ID.

(d) On receipt of the above requirements, the security question answers will be shared which can be used for re-setting of password.

*Request IT to upload  
on DAV web page. DL*

DAV (SP) 13 MAR 2019
Diary No.....
JWO/WO No.....
Dy/Jt. Director.....
Director.....
Pr. Director.....

3. The a/m information may be disseminated to the environment for information of all ECHS beneficiaries. All Regional Centres will ensure that all Polyclinics under them are informed on priority.



(Sudhir Kumar)  
Dy Dir I (Coord)

Copy to:-

ECHS RC Bangalore C/o AF Stn Jalahalli, Bangalore  
ECHS RC Ahmedabad C/o HQ SWAC (U) AF  
ECHS RC Nagpur C/o HQ MC (U) AF  
ECHS RC Coimbatore C/o 43 Wg, AF

NOO:-

Gp Capt AV (A&N) }  
Gp Capt AV (Officers) }  
Gp Capt AV (IT) }

For wide dissemination to all ECHS beneficiaries.