

विनीत पाण्डेय  
Vineet Pandey  
सचिव / Secretary



डाक विभाग / Department of Posts  
संचार मंत्रालय / Ministry of Communications  
भारत सरकार / Government of India

D.O. No. 5-4/2019- PBI (Part-I)

07 October 2021

Dear Sir / Madam,

India Post Payments Bank (IPPB), since its nation-wide launch on September 1, 2018 is working with a vision of becoming most accessible, affordable and trusted bank of our country with the motto "Aapka Bank Aapke Dwaar". IPPB is leveraging network of more than 1,36,000 Post Offices (as banking access points) to provide a complete suite of financial and non-financial services.

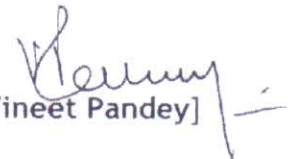
2. IPPB is providing easy and accessible 'Jeevan Pramaan' (Digital Life Certificate - DLC) generation services for the pensioners in coordination with Department of Pension and Pensioners Welfare (DoPPW) and National Informatics Centre (NIC). IPPB has enabled this service across the network of post offices and also at the doorstep of the pensioners, through the Postmen/Gramin Dak Sevaks. This doorstep service from IPPB will help more susceptible elderly citizens to avoid travelling and visit banks / offices to submit DLCs in the current COVID pandemic.

3. The assisted DLC services can be availed by any pensioner including Central, State and EPFO, based on Aadhaar enabled biometric authentication. The service would increase convenience for the pensioners and also reduce the turnaround time of issuance of Jeevan Pramaan Certificate.

4. In view of the above, I would like to request you to spread the awareness amongst pensioners of your Ministry regarding the availability of assisted DLC services through India Post Payments Bank. **Shri Pawan Kumar Singh, Deputy Director General (Post Bank of India)** may be contacted on [ddgpbi@indiapost.gov.in](mailto:ddgpbi@indiapost.gov.in) for any support.

with regards,

Yours sincerely,

  
[Vineet Pandey]

All Secretaries  
Ministry / Department